Are you looking for information on how to better align business practices with principles of international labour standards?

Are you seeking advice on how to enhance respect for workers' human rights as part of a responsible business strategy, sustainable procurement practices or due diligence processes?

Explore our Helpdesk for Business where you will gain insights into the ILO approach to responsible labour practices and connect with ILO experts!

Find out more details on the annual report on ILO Helpdesk for Business
Maximizing the positive contribution of business

A solid understanding of the principles contained in international labour standards is an essential part of how a company upholds its responsibility to respect human rights in its operations.

The ILO Helpdesk for Business is designed for company managers and workers to better align business operations with international labour standards as well as the ILO MNE Declaration. The ILO Helpdesk for Business provides information on a wide range of labour topics, all derived from the ILO MNE Declaration:

- Child labour
- Collective bargaining
- Due diligence
- Employment promotion
- Freedom of association and the right to organize
- Forced labour
- General policies
- Non-discrimination and equality
- Safe and healthy working environment
- Security of employment
- Wages and benefits
- Working time

Connect with ILO Experts!

The ILO Helpdesk for Business Experts Team answers specific questions on how companies can align their operations with the principles of international labour standards.

- The majority of questions are submitted by companies, workers and their representatives, multi-stakeholder initiatives, inter-governmental organizations, government agencies, employers’ organizations and investors.
- The expert service is free and confidential. Responses are normally sent within 10 working days unless the issue is particularly complex, requiring additional time.
- Questions considered useful for a wider audience are reformulated as a Q&A on the ILO Helpdesk website, with full protection of the user’s identity.

Talk it out

Where a company and a union voluntarily agree to take advantage of using the facilities of the ILO to meet and talk, without prejudice, the ILO provides a neutral ground for discussion of issues of mutual concern. Strict confidentiality is maintained throughout the dialogue process.

- For further information on this process, please see the company-union dialogue webpage and/ or contact the ILO Helpdesk for Business via assistance@ilo.org.