

CoP Frequently Asked Questions (FAQ)

SUMMARY

As of 15 June, the UN Global Compact has placed the Communication on Progress (CoP) platform on pause to troubleshoot and resolve the technical challenges that we have encountered. These technical problems are NOT related to any security breach.

We regret this necessary action but believe this is what we need to do until we can ensure the stability of the platform and provide a revised rollout plan and a new submission deadline that will not be before October 2023. We will provide an update regarding the functionality of the digital platform and next steps as soon as possible.

NEW CoP DEADLINE

Is the deadline still 15 July 2023? Is there a new CoP submission deadline?

The 15 July 2023 submission deadline no longer applies, and companies will not be delisted this year. We do not anticipate any CoP submissions before October 2023. The new submission deadline will be announced with proper consideration to allow sufficient time for participants to complete their CoP submissions.

Is there anything that companies that have already submitted their CoP need to do? Will they have to do it again?

Companies that have already submitted their CoP will not need to submit a CoP again for 2023.

Is submitted company data secure?

We understand that certain companies may have encountered technical issues with data retrieval or experienced challenges in the proper display of their submitted CoP data. Our team is actively investigating this matter to identify the cause and resolve it before the platform relaunch. It is important to note that these issues are unrelated to any security breach and that the data remains securely stored in the database.

Can companies that have already submitted their CoP still amend their data?

Until we resolve the technical issues, participants will not be able to amend their submitted data. We aim to include this functionality when the platform is relaunched.

FOR COMPANIES THAT HAVE STARTED THEIR CoP IN THE DIGITAL PLATFORM BUT NOT SUBMITTED

Will companies have to restart the CoP submission?

We are aware that some companies have been impacted by a data retrieval issue. We are investigating this issue and aim to resolve the root cause and recover all data before the platform relaunch. These technical problems are NOT related to a security breach.

FOR COMPANIES THAT HAVE NOT YET STARTED NOR SUBMITTED THEIR CoP

What should companies that have not yet started their CoP submission on the digital platform do?

We encourage all companies to use the [template](#) available on the UN Global Compact website to continue collecting data and formulating responses to the questionnaire while awaiting our update in mid-July. The CoP Data Compilation Checklist is available on page 74 of the [CoP Guidebook](#).

NON-SUBMISSION CONSEQUENCES (DELISTING AND NONCOMMUNICATING STATUS)

Will there be any penalty for those that have not submitted their CoP on the digital platform yet?

We will not delist any company in 2023 for not submitting their CoP. However, companies that do not submit their CoP after the new submission deadline for the CoP (TBD but not before October 2023) **will have their status changed to “non-communicating.”** Please note that we do not anticipate any CoP submissions before October this year.

What does this imply for companies' status at the Global Compact (e.g., “active” status, “non-communicating” status, etc.)?

If a company does not submit the CoP in 2023, the company will be listed as “non-communicating”. Looking ahead, the company's status will be restored and listed as “active” if it completes the submission in 2024. If the company does not submit in 2024, the company will be delisted in January 2025.

Future communications

We will update this FAQ and the CoP website with the latest information. Companies should reach out to their relevant [Local Network](#) or cop-support@unglobalcompact.org with any additional questions.